

Digital Business Innovator



Opening a New Future Through DX·AX Innovation, Together with LG CNS



Introduction of LG

*As of December 2025

Key Figures

Revenue

KRW

202trillion

Employees

270K

Affiliates

63

Renamed to
"LG CNS"

2002



LG Corp. Holding
Company Launch

2003



LG's 75th
Anniversary

2022



LG CNS IPO

2025



Establishment of
Lucky Chemical
Co., Ltd

Now LG Chem

1947



Establishment of
GoldStar

Now LG Electronics

1958



Establishment
of STM

Now LG CNS

1987



Corporate Identity
(CI) Renewal

Lucky Goldstar→LG

1995



Groups

Electronics

LG Electronics, LG Display, LG Innotek, etc.

Chemicals

LG Chem, LG Energy Solution,
LG Household and Health Care, etc.

Telecom and Services

LG CNS, LG Uplus, LG HelloVision, HSAD,
D&O, LG Management Development
Institute, LG Sports, etc.

LG CNS Vision

**LG CNS evolves beyond a
DX company into a global
AX company.**

LG CNS is positioning itself as the most trusted
“Digital Business Innovator” for our clients.
Beyond being Korea’s leading DX company, we aim to
take a bold step forward as a global “AX Company”.

**Delivering Tangible
Biz Value for Clients**

**First-mover in
Future Innovation
Technologies**

**Evolution into a
Global Player and
Sustainable Growth**

**Digital Business
Innovator**

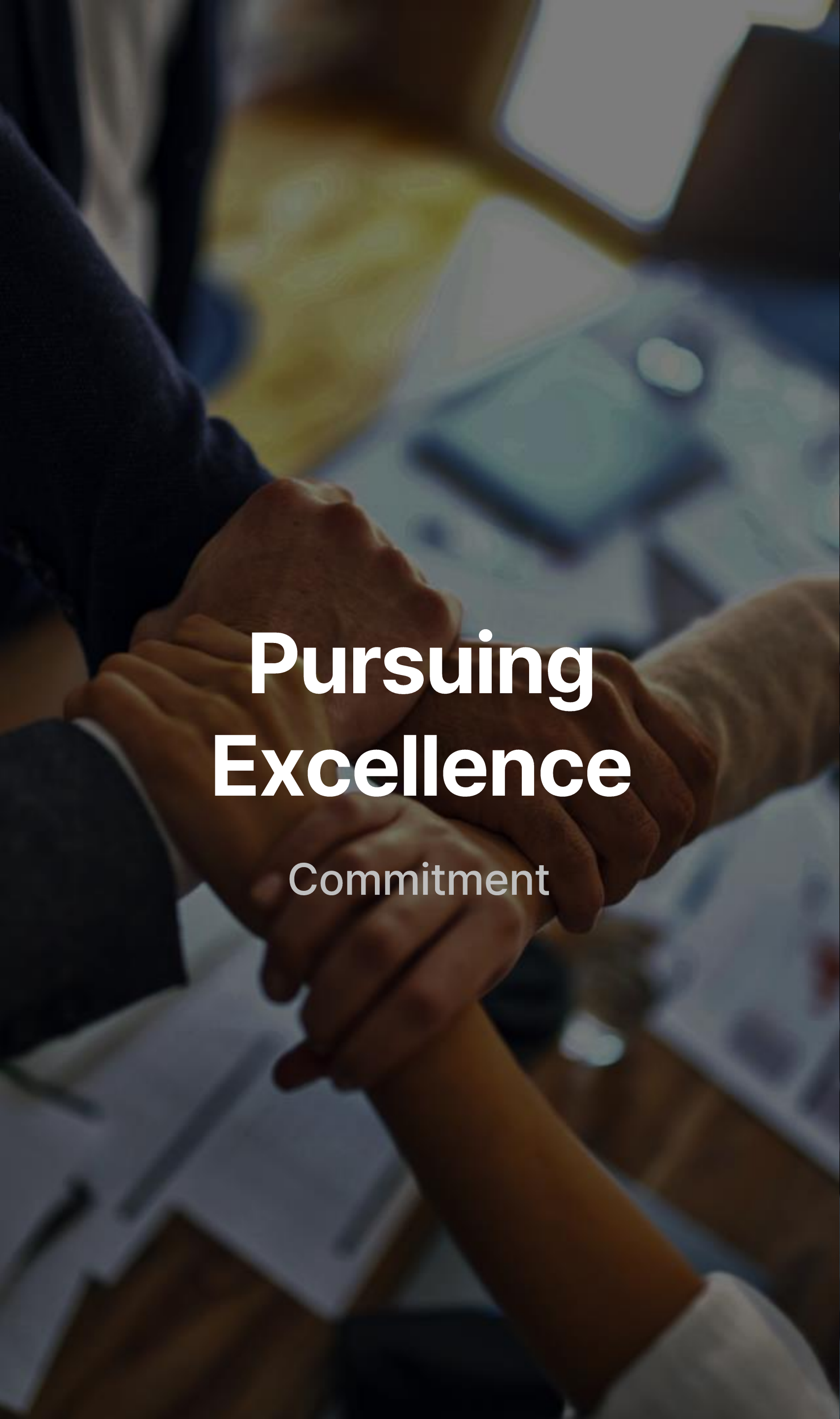
LG CNS Overview

*As of December 2025

Businesses

	Company Name LG CNS
	Established 1987 (established as a JV with EDS)
	Employees 7,000+ Overseas employees 1,200+
	Revenue KRW 6.13 trillion Revenue Generated from Global Markets 22%
	Profit KRW 552 billion (‘22~’25 CAGR: 12.7%)



A photograph of several business professionals in an office setting, huddled together with their hands clasped in a supportive grip. The image is slightly blurred, focusing on the hands and the sense of teamwork.

Pursuing Excellence

Commitment

A low-angle, perspective view of a server room. Rows of server racks stretch into the distance, with blue and white lights visible on the equipment, creating a sense of depth and technological scale.

AX Leadership

Technology

A low-angle shot looking up at several tall, modern skyscrapers against a clear sky. The perspective makes the buildings appear to converge towards the top of the frame, emphasizing height and architectural grandeur.

Flywheel Framework

Growth

Pursuing Excellence

Customer Success is Our Commitment

Innovation begins with even the smallest changes.

Through business innovation, our clients create a world that is more convenient and comfortable.

Our role is to discover and deliver business value that even our clients may not have realized, and to grow and change together.

As a Digital Business Innovator, LG CNS goes beyond digital innovation to accelerate change through AX, delivering a differentiated client experience.

Innovator for Innovator, LG CNS supports leaders who change the world

We deliver better customer value through AX for companies leading across all business areas.

Home Appliance Global #1  30-Year IT Innovation Partner ERP Digital Marketing Factory IT System LGE.COM etc.	Airline Global #10  Airline Industry Digitization 1st Major Global Airline Cloud Migration (100% Public Cloud) Application Modernization Services	Battery Manufacturer Global #2  Smart Factory System Implementation IT System Implementation for Domestic and Overseas Plants (US/China/Poland) and Joint Ventures	Financial Services Korea's #1  Financial Sector Digitization Mobile SuperApp (SuperSQL) Development Global BaaS (Service Based Banking) Implementation	Pharmaceutical Services Korea's #3  Pharmaceutical Industry AX Agentic AI based APQR Automation Service Implementation
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Grow Better with LG CNS



The **AM project** went beyond a simple technology transition. It was a journey that laid the foundation for Korean Air to **expand into AX**, the next stage of advanced digital operations. Through execution rooted in on-site expertise and transition powered by the latest technologies, LG CNS proved its role as a strategic partner that delivers outcomes together, not just an IT provider.

- Korean Air CIO

Since the **Gen AI based interview system was introduced**, trainees have been able to repeat realistic practice on schedules that fit them, and the gap in training opportunities has noticeably narrowed. In particular, **AI pinpoints strengths and weaknesses by category, and training managers can track individual learning data in real time**, so we can now clearly explain what training each person needs, backed by evidence.

- S-OIL Process Innovation Team Representative



Previously, we had to check production status across multiple screens. Now, we can **understand the process status at a glance**. When operators look at the screen, they naturally understand the procedures, so human errors have noticeably decreased. Most importantly, on-site efficiency has improved and quality management has become more systematic, so we can feel that **MES has become a central tool** for daily operations.

- Handok Formulation Team 1 Representative

From DX to AX, From Korea to the World

2023

Korea's 1st
Generative AI Project
in the Financial Sector

KB Kookmin Bank
Future Contact Center

2024

**Global DX
Business Expansion**

Launch of "LG Sinar Mas" and business
expansion in the US and Vietnam

2025

**Strengthening
AI Business**

Partnership with Cohere

Korea's first to join SAP Asia Pacific
Strategic Service Partner initiative

Strategic collaboration with Skild AI on
humanoid robots

2026

**Strengthening AX and
RX Business**

AX Partnership with Palantir Technologies

AX Partnership with Palantir Technologies
Strengthening Physical AI capabilities through
robotics R&D ("AI and Robotics R&D Center" in
Silicon Valley, and "Future Robotics Lab" in Korea)

Strategic investment in Dexmate

LG CNS is driving DX innovation across the entire value chain,
going beyond traditional IT service domains.

Building on its unmatched market leadership,
LG CNS is evolving from Korea's leading DX company
into a global top-tier AX company, leading in AI-based cloud and digital technologies.

AX Leadership

AX Technology That Drives Innovation Beyond Change

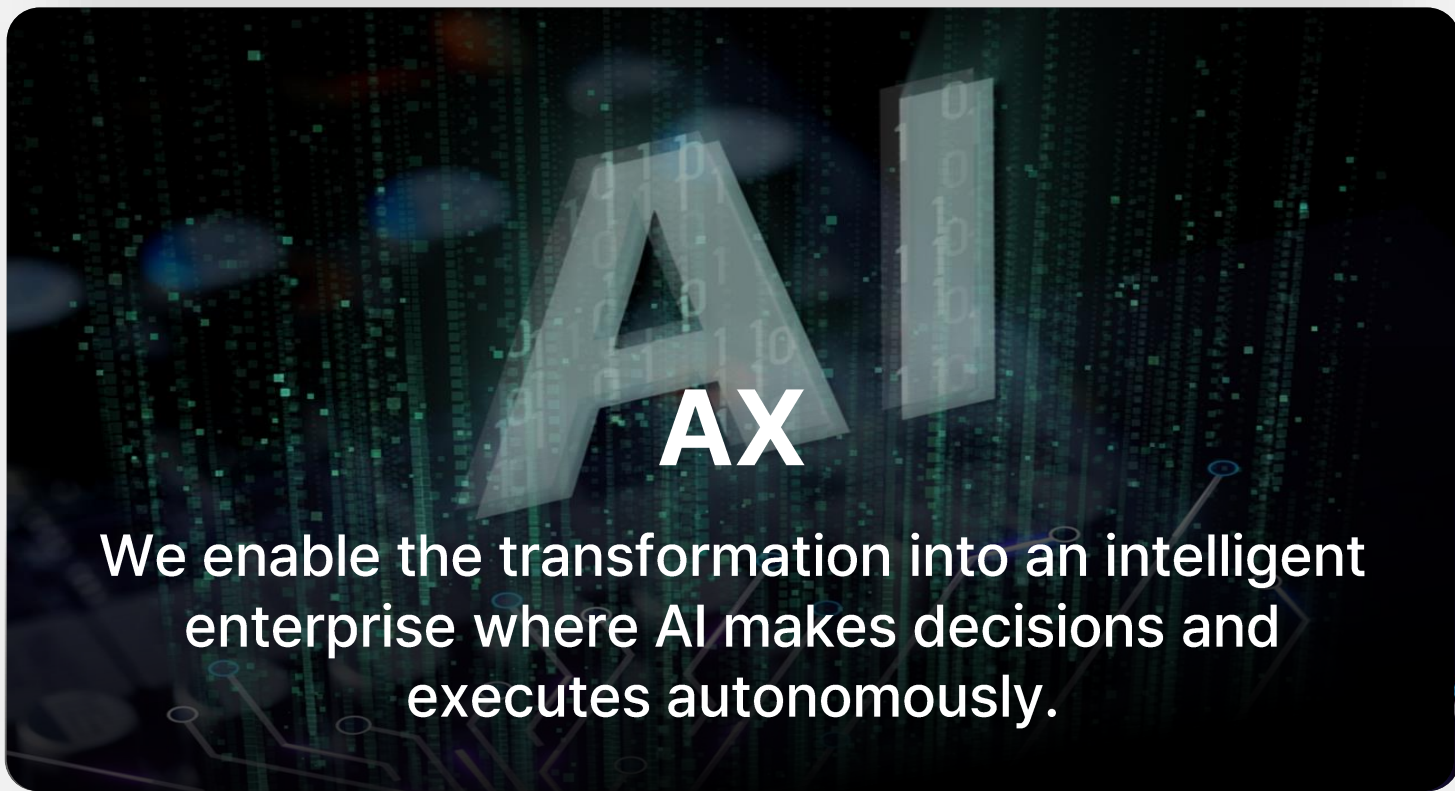
LG CNS transcends the boundaries of a mere IT solutions provider. We empower businesses to not just adapt to the rapidly evolving landscape, but to thrive in it.

Our AX (AI Transformation) expertise turns unseen corners of the world into AI-based digital transformation.

Across diverse industries, from public services and finance to manufacturing and beyond, we deliver new experiences and added value to shape a measurably better future for our clients.

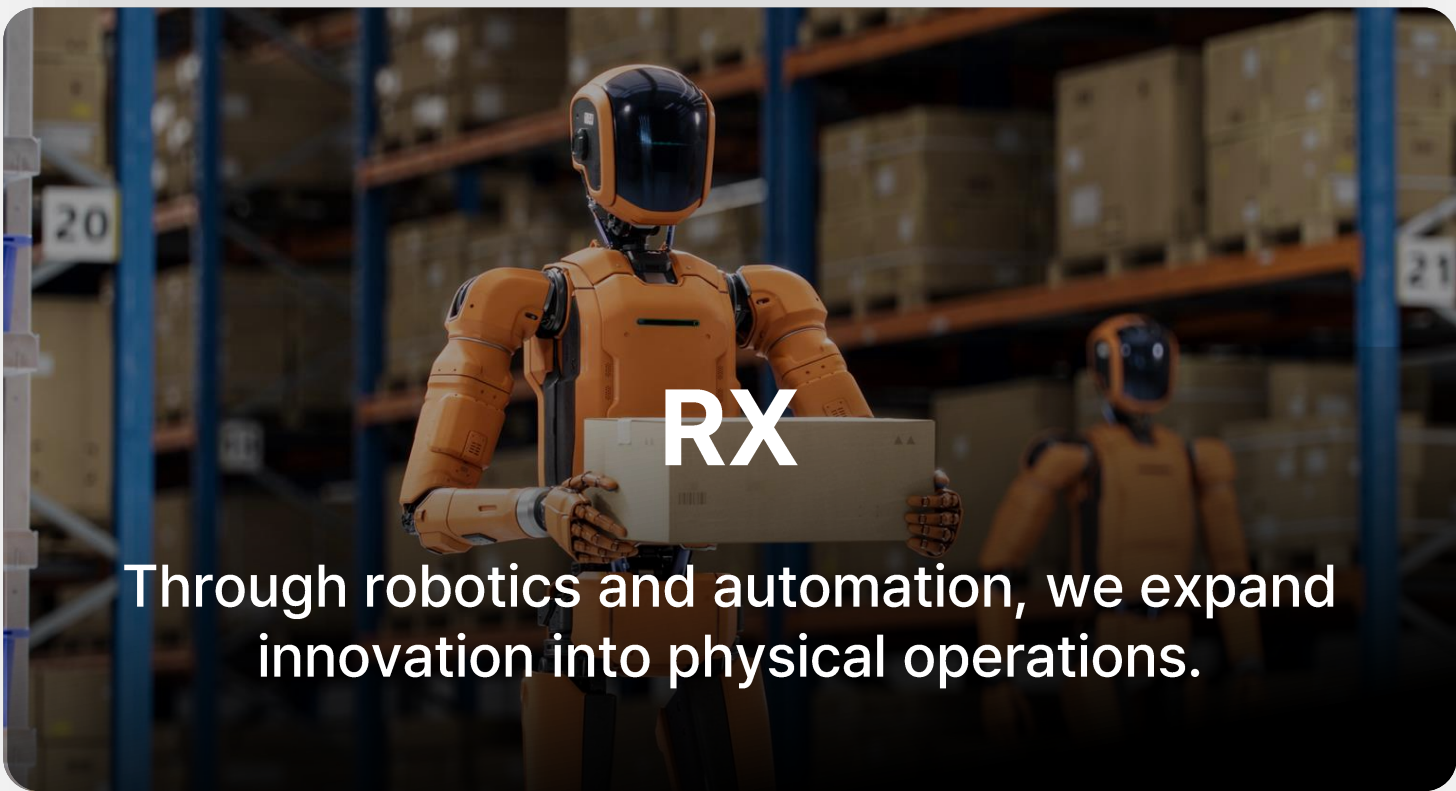
At the core of innovation is LG CNS's key technology that connects AX, RX, and DX as one

We organically combine generative AI, robotics, cloud, data, and security to accelerate our clients' business transformation.



AX

We enable the transformation into an intelligent enterprise where AI makes decisions and executes autonomously.



RX

Through robotics and automation, we expand innovation into physical operations.



DX

We transform enterprise-wide operations and client experiences through digital technologies.

AX

AgenticWorks,
a:xink, AICC

AX Consulting

AX Discovery,
AX PI Consulting

Data Center

AI Data Center

Data

EDP
(Enterprise Data Platform)

Security

SecuXper

Cloud

CloudXper ProOps

Enterprise S/W

PerfecTwin, MOP, SINGLEX,
LENA, TunA

Smart Factory

Factova

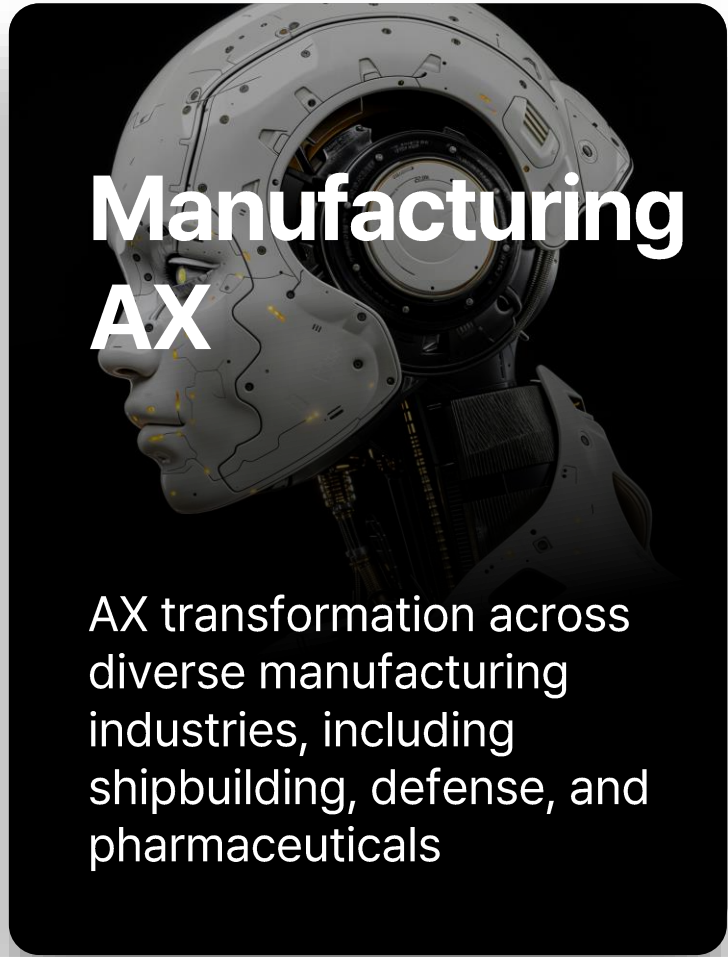
Smart Logistics

Total Logistics Solution

Smart City

Cityhub

We expand AX services
by combining AI across
various business areas,
providing innovative
client experiences



**Manufacturing
AX**

AX transformation across
diverse manufacturing
industries, including
shipbuilding, defense, and
pharmaceuticals



**Public Sector
AX**

No.1
National ID Project
Operator
IT Partner for the
Public Sector



Security

Korea's first MSSP,
leading the domestic
OT security market



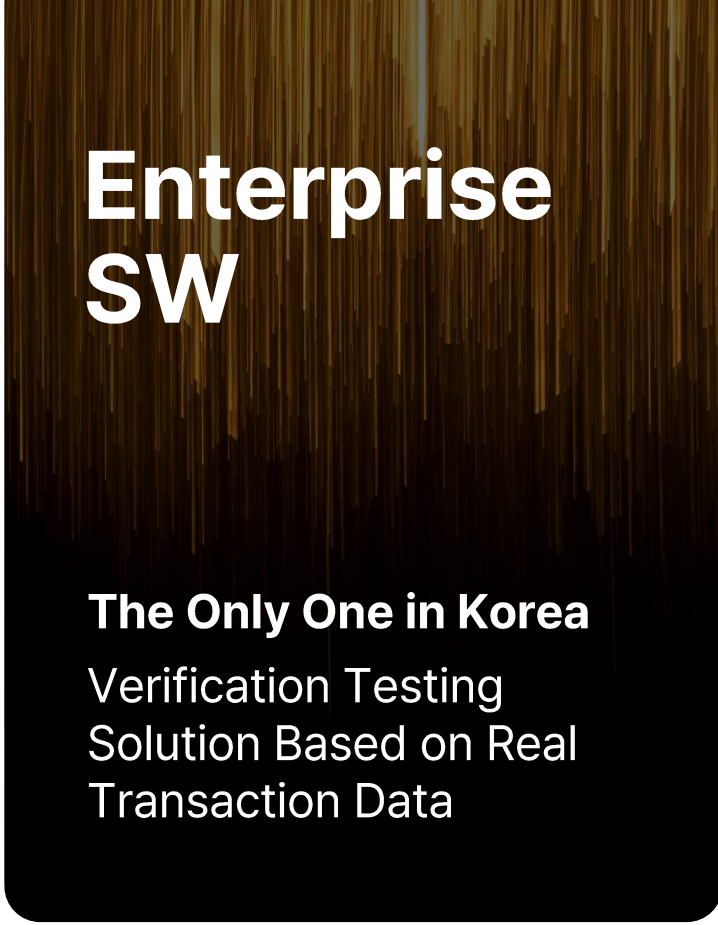
**Smart
Logistics**

No.1
Korea's Logistics
Automation Market



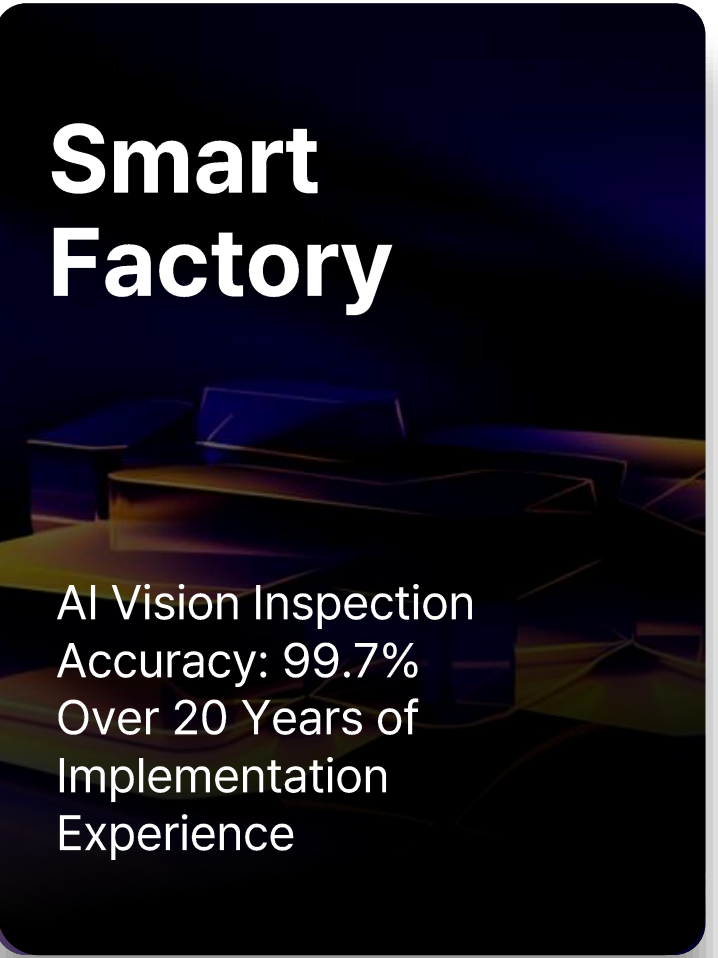
**Finance
AX**

No.1
Partner for next-
generation banking, card,
and insurance
infrastructure
implementation projects



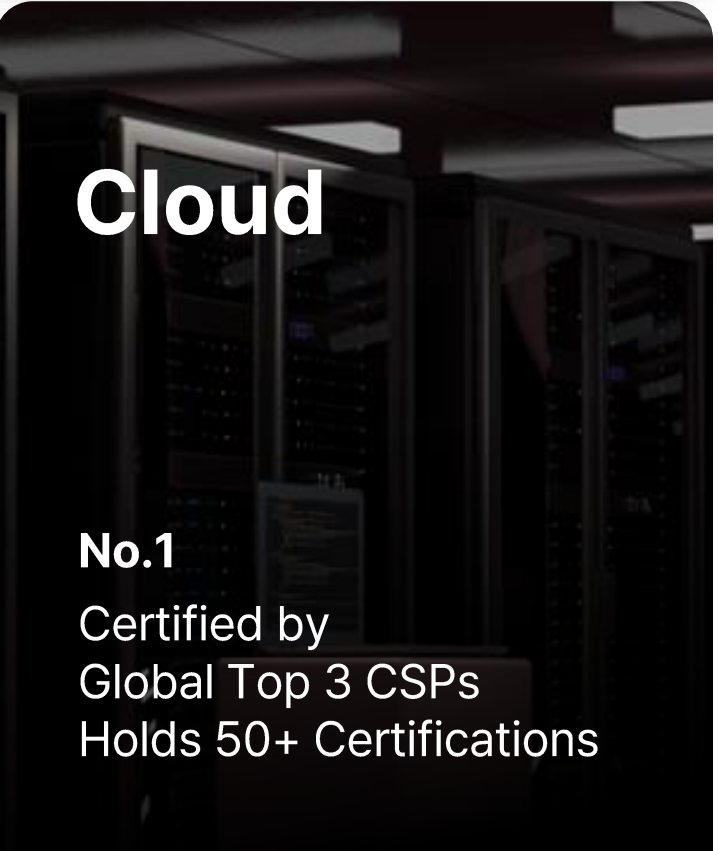
**Enterprise
SW**

The Only One in Korea
Verification Testing
Solution Based on Real
Transaction Data



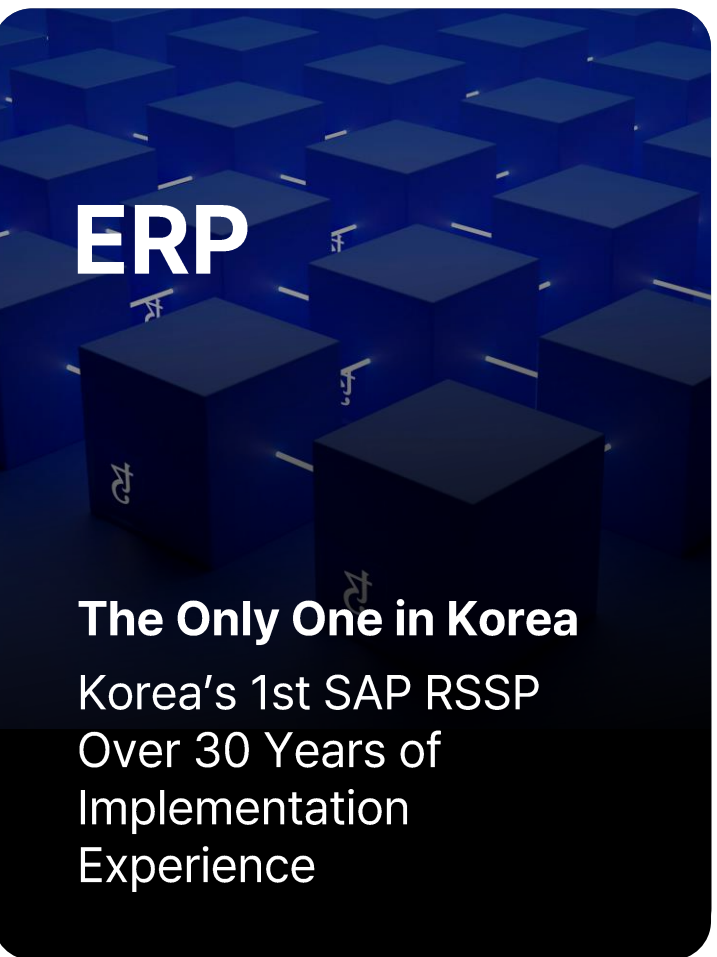
**Smart
Factory**

AI Vision Inspection
Accuracy: 99.7%
Over 20 Years of
Implementation
Experience



Cloud

No.1
Certified by
Global Top 3 CSPs
Holds 50+ Certifications



ERP

The Only One in Korea
Korea's 1st SAP RSSP
Over 30 Years of
Implementation
Experience



**Smart
City**

No.1
Private Sector
Representative
for National Pilot Cities
Smart City Development
and Global Export

Flywheel Framework

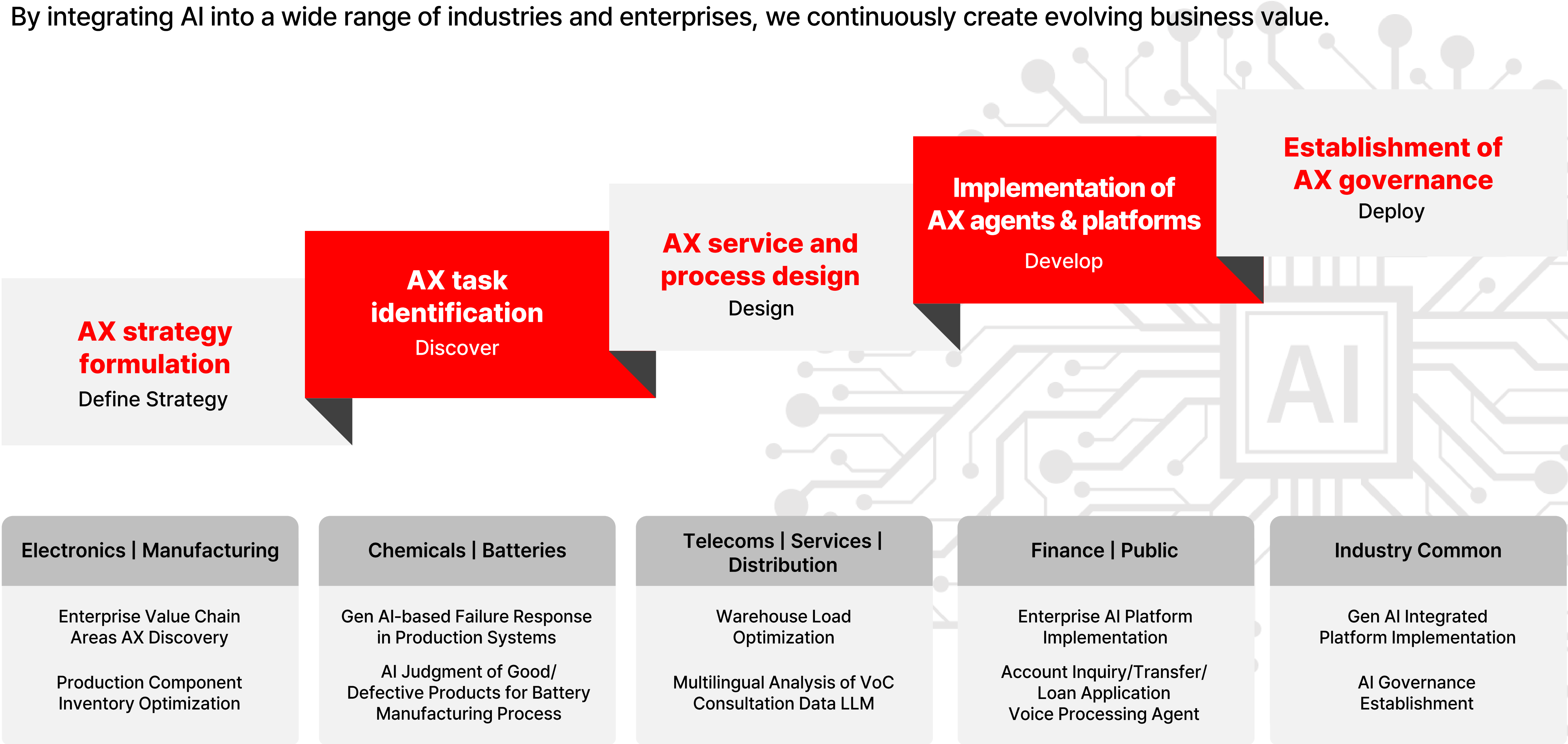
Accelerating Business Growth for a Sustainable Future

For a sustainable future that benefits everyone

Our expert team challenges IT conventions to fast-forward the technologies of tomorrow into reality today, enabling our clients' business growth.

We Apply AI across All Industries and the Entire Value Chain

By integrating AI into a wide range of industries and enterprises, we continuously create evolving business value.



RX Pioneer

The Physical AI industry is being reshaped around a full-stack robotics transformation (RX) model that combines robot hardware (HW), robot foundation models (RFM), and operations and learning platforms, and LG CNS is an RX specialist company with full-stack RX capabilities.



[Check ✓] Where does LG CNS stand today?

- Strengthening robot intelligence and control capabilities through investment in a US robotics company
- Advancing research on biped and quadruped robots based on Unitree
- Strengthening robot foundation model capabilities through investment in Skild AI
- Translating AX operations experience in public, manufacturing, and infrastructure into a Physical AI application framework
- An execution structure that supports field deployment, stable operations, and scaling beyond PoC



2012

Driving robotics initiatives in logistics, distribution, and manufacturing sites



2017

Scaling up robotics revenue in logistics, distribution, and manufacturing sites



2022

RaaS
(Robot as a Service) Open



2028

Humanoid Robot
On-Site Deployment Plan



Beyond Borders : Our Global AX Footprint

We build strong partnerships with global big tech companies and create a wide range of innovation cases through bold challenges and execution.

Global AX Cases

*As of March 2026



Palantir Technologies
AX Strategic Partnership



U.S. DX Business Partnership
New York City, Korean-American Chamber of Commerce in Korea



Microsoft
Strategic Collaboration in AI and Cloud



Indonesia Data Center Business
AI Data Center Implementation Contract



Indonesia DX Business
Joint venture investment with Sinar Mas Group



Cline
Global AI Coding Public Development Agreement



SAP
Next-generation ERP strategic partnership



Google Cloud
Winner of the Partner Awards in Two Categories

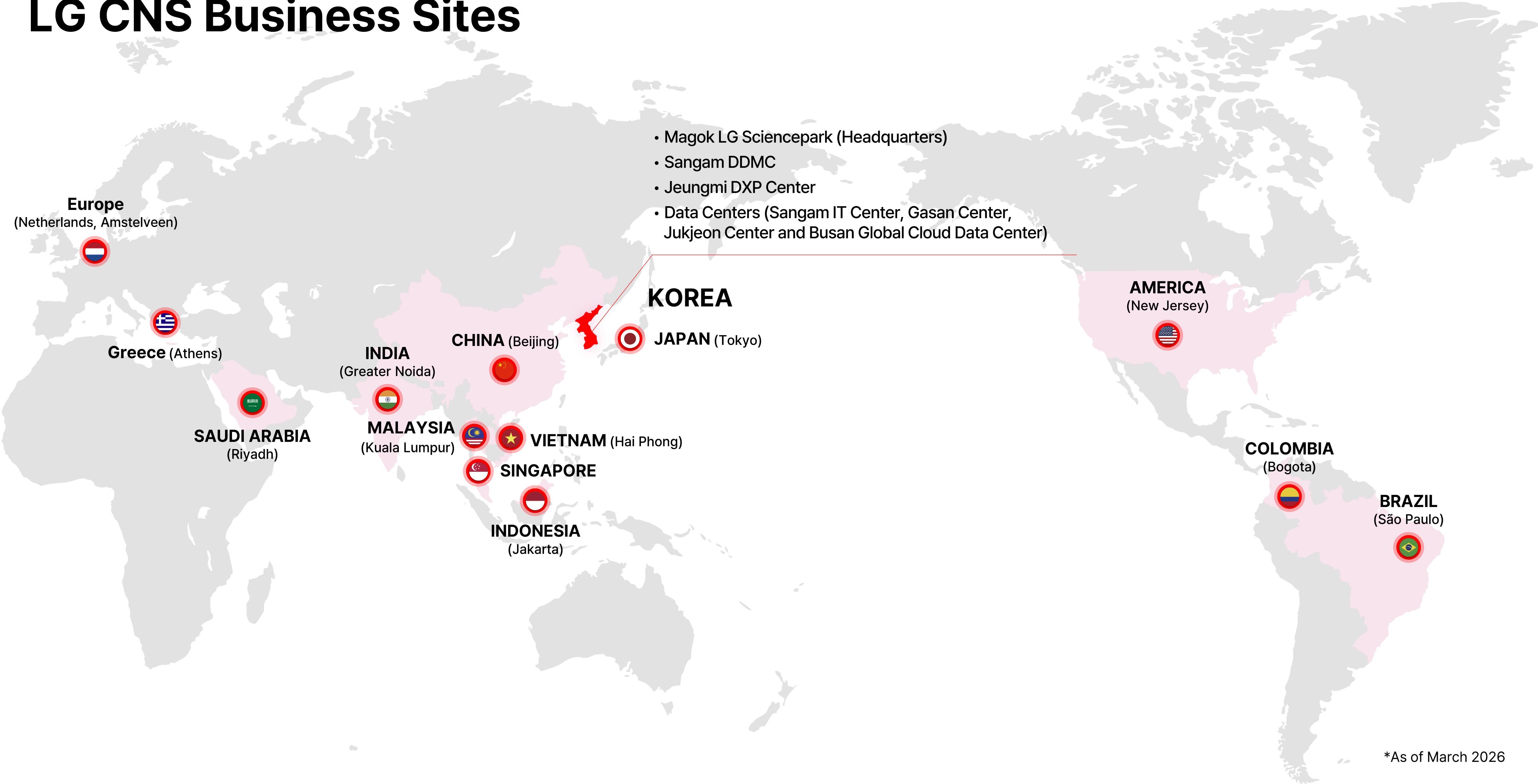


Vietnam AI Data Center Business
Data Center Development Cooperation MOU



Vietnam DX Business
Business Agreement with FPT Group

LG CNS Business Sites



Digital Business Innovator



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