



PHARMA SERVICES

Our Pharmaceutical Department sources and supplies fine and specialty chemicals to the pharma industry.

ncc.ie

NCC Pharma Services

Your Trusted Partner in **Pharmaceutical Development and Production**

With over **55 years of experience**, NCC's Pharma Services brings unmatched expertise in sourcing and delivering **high-quality raw materials**. This depth of knowledge enables us to support our customers' sourcing needs effectively - especially in drug substance and pharmaceutical product development.

From starting materials to intermediates, solvents, catalysts, and beyond, we help streamline and strengthen your supply chain. NCC partners with some of the world's leading pharmaceutical companies, delivering efficiency and **solving complex supply chain challenges**.

Our Services Include:

- **Dedicated Customer Management and Support**
We address both short and long-term customer challenges by offering tailored guidance and innovative solutions. Our structured team model ensures that your Product Manager, Order Support, and Logistics Professionals are well-versed in your products and specific requirements.
- **Sourcing Expertise**
Our in-depth market knowledge and rigorous due diligence help us identify legitimate manufacturers, verify capabilities, and ensure consistent product quality. We employ proprietary metrics to source and validate manufacturers globally, tailored for local supply.
- **Quality & Compliance Team**
Committed to the highest standards in quality and compliance, we uphold the Guiding Principles of Responsible Care® and are ISO 9001:2015 certified. Our quality team prioritises continuous learning and remains at the cutting edge of compliance and safety developments - for both the products we supply and industry standards.
- **Sustainable Products**
At NCC, sustainability is a priority. We offer an extensive range of sustainable fine and specialty chemicals, supporting our customers' environmental goals.
- **Dedicated Supply Chain Management Team**
Our experts navigate global logistics challenges with precision. We conduct comprehensive supply chain risk assessments and provide seamless logistics support, including pre-delivery quality checks. In 2024, our on-time, in-full delivery rate stood at 98.77%. We resolve supply chain issues others can't.
- **Bespoke Services**
We tailor our services to your exact needs, from aligning with purchase specifications to custom labelling, packaging, and delivery solutions. Our personalised approach solves customer-specific challenges with precision.
- **Manufacturer Validation**
We prequalify suppliers prior to quoting, using a validation process designed for resilient and consistent supply - whether for new or existing products. We openly highlight potential risks and collaborate with you to create robust, tailored risk mitigation strategies.
- **REACH Expertise**
We offer strategic guidance on REACH registration and have extensive experience in substance registration, CLP, and SDS compliance.

NCC Supply Chain and Logistic Solutions



Sourcing & Importing
Globally from Manufacturers



Supply from Kilo Scale
to full container loads



The Highest Standards of
Warehousing



Delivery Excellence - On
Time In Full Delivery
Stats: 98.77%



Continued Customer
After Sales Support

About NCC

Established in 1969, NCC is a globally recognised specialist in raw material sourcing. We supply a broad range of materials and ingredients to the pharmaceutical, biopharmaceutical, medical device, and other industries. Our proven track record and internal expertise ensure delivery of fully traceable, compliant products and services that meet the highest global standards.

As the pharma industry evolves, NCC continues to be a critical partner in managing raw material requirements for large-scale production.

Why Choose NCC?



Over 55 years in operation, established in 1969



84% of surveyed customers reported that our delivery reliability exceeded or significantly exceeded expectations*



ISO 9001:2015 certified, Repak compliant, and committed to Responsible Care



Actively pursuing sustainable value creation through Ecovadis and Operation Clean Sweep



Global sourcing capabilities via international staff, trade show participation, and PlusChem alliance



Practicing Good Trade and Distribution Practices (GTDP)



Founding member of the PlusChem network



Assessed under SQAS



Deloitte Best Managed Companies award recipient since 2014

36 Countries we source from

28 Countries we supply to

126 New products sourced 2024

Product Strengths

- Boronic Acids & Derivatives
- Pyridines & Picolines
- Fluorinated Intermediates
- High-Purity Solvents

Reach Registered

- 1.3-Dimethyl-2-imidazolidinone
- 2-Fluoroacetophenone
- Acetonitrile
- Anisole
- Bis Pinacolato Diboron
- Isopropyl Chloride
- Propylene
- Trimethylsulfoxonium Iodide

Product offering

- Starting Materials
- Intermediates
- API's and Excipients
- Fine Chemicals
- High Purity Solvents
- Protecting and Coupling Reagents
- Catalysts
- Ligands
- Sustainable Product Range

*NCC's customer survey results July 2024.





“ NCC are one of our true partners as is evidenced by the fact that no other supplier supplies more products to our API site ”

What our customers say

In a recent NCC customer survey*:

- ✓ 69% of customers surveyed stated that NCC exceeded or greatly exceeded their expectations when it came to the product or solution quality specification
- ✓ 84% of customers surveyed stated that NCC's order delivery reliability exceeded or greatly exceeded their expectations
- ✓ 69% of customers surveyed stated that NCC's account relationship handling exceeded or greatly exceeded their expectations
- ✓ 77% of customer surveyed agree or strongly agree that NCC provides products and services that enable our company to achieve our sustainability mission and goals
- ✓ 73% of customer surveyed stated that they would recommend NCC to a friend or a colleague

*NCC's customer survey results July 2024.

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